

**CONTRACT NO. HY/2012/06**  
**Widening of Fanling Highway**  
**Between Tai Hang and Wo Hop Shek Interchange (Stage 2)**

**ENVIRONMENTAL COMPLAINT ACTION FORM**

**Environmental Enquiry No.: EC-05**  
**(Related Previous Enquiry NO.: -- )**

**COMPLAINT DETAILS**

Date Received	25 March 2015
Parameter	* <del>Air / Noise</del> / Odour nuisance / <del>Water / Waste / Landscape</del>
<b>Enquirer's Details</b>	
Name	Not disclosed
Contact Tel No.	Not disclosed
Address	Not disclosed

**FOLLOW-UP ACTION**

First Contact with the Complaint by	* <del>Telephone / Site Visit</del> / Referred from EPD (ref. N05/RN/00006973-15)
Date of the First Contact	25 March 2015
<p>Details of Complaint:</p> <p>The complainant complained about the generation of the smell of gasoline from the Widening of Fanling Highway construction site on Tai Wo Service Road West, causing serious nuisance to nearby houses.</p> <p>The situation has continued for a few weeks and she asked the EPD to follow up as soon as possible.</p> <p>Investigation and Findings :</p> <p>According to the information of the Contractor (China State Construction Engineering (HK) Ltd.), mini pile work was carried out at the construction site on Tai Wo Service Road West on 25 March 2015. The source of odour probably came from the exhaust from a generator during operation placed in front of House no.151 of Tai Wo Service Road West. The site layout plan is shown in Figure 1.</p> <p>The Contractor understands their works area is located very close to the residential buildings and anticipated nuisance will be caused. Hence, before the commencement of piling work, they have erected acoustic mat on top of the existing hoarding in order to reduce both noise and machinery</p>	

exhaust impacts to the residents nearby.

Upon the receipt of complaint on 25 March 2015, the Contractor investigated the works and immediately extended the existing acoustic mat to cover the whole face of the hoarding adjoining House no.151 to minimize the odour from spreading to the house of the complainant (see Figure 2). In addition, the generator was relocated away from the hoarding on 26 March 2015 (see Figure 3).

The Contractor met the complainant on 27 March 2015 morning (see Figure 4) and she said the problem of odour has been solved after the Contractor moved the generator away from the house.

The odour-related complaint is considered project-related.

The Contractor is advised to implement the mitigation measures as stated in "Recommended Mitigation Measures".

Exceedance Associated with Site Activity
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* No Exceedance / Action / Limit
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Recommended Mitigation Measures:

- 1) Reschedule works to minimize odour nuisance to the neighbouring residences;
- 2) Inspect the PMEs regularly and maintain them well to ensure that they are operating efficiently and that exhaust emissions are not causing nuisance; and
- 3) Inform the nearby residents in advance (at least one day) of construction works to be carried out.

\* Delete where inappropriate

## MONITORING

Ad hoc Monitoring undertaken
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* Yes / No
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\* Delete where inappropriate

Prepared by: Y W Fung

Designation: Environmental Team Leader

Signature: 

Date: 30-Mar-15

Figure 1 – Site Layout Plan

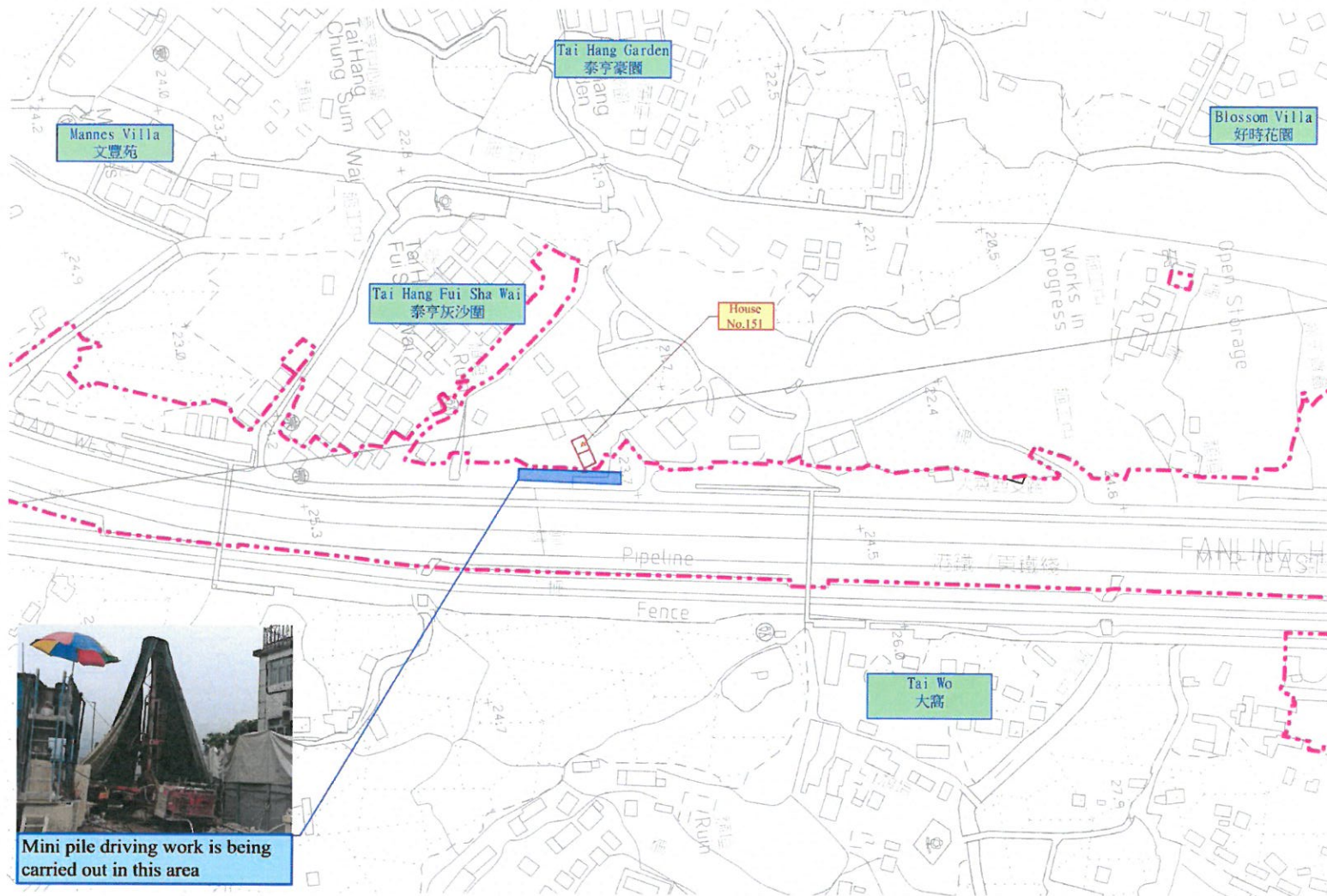




Figure 2 – Extended Acoustic Mat

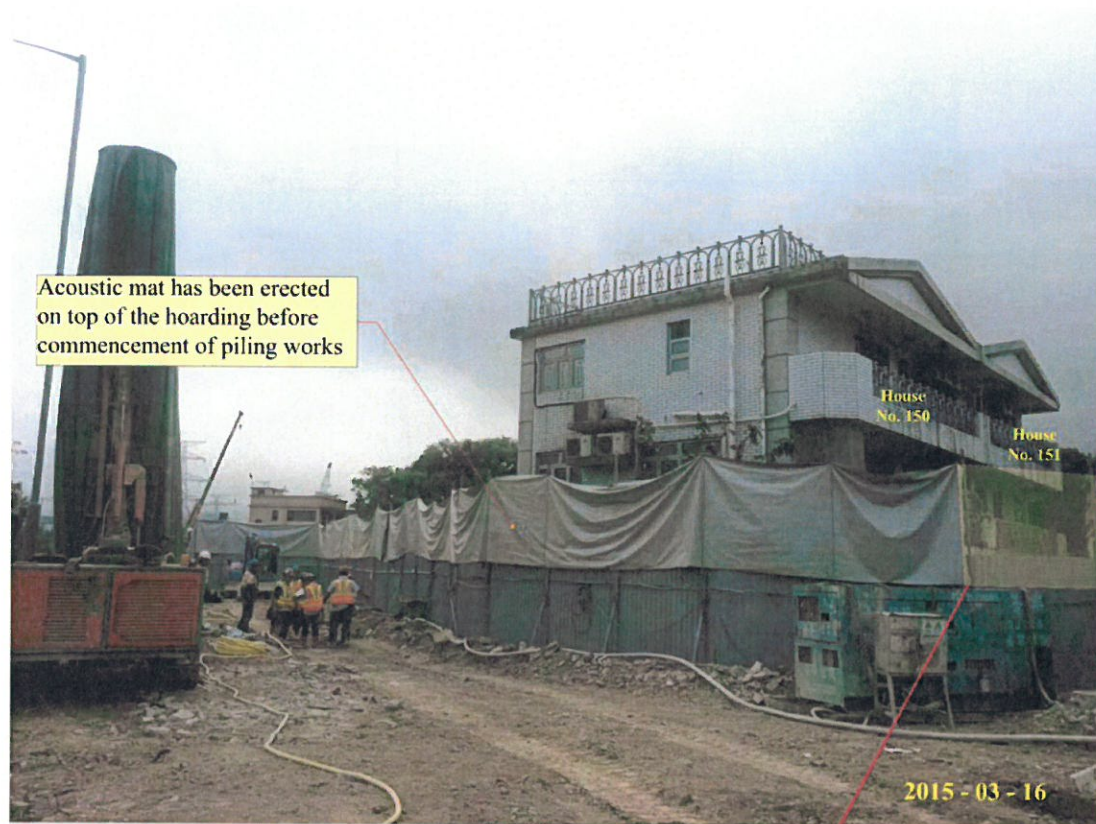




Figure 3 – Relocated Generator





Figure 4 – Contractor meeting the Complainant

