

# **Appendix N Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions**

**Cumulative Complaint Log**

Complaint Log No.	Date of Complaint	Received From and Received By	Location of Complainant	Nature of Complaint	Outcome	Status
C131126	26, November, 2013	Mr. Tony Hung from WWF	Mat Wat River (works sites for box culvert extension)	Suspected unauthorised discharge of water from a construction site to Ma Wat River, Tai Wo Service Road East, Tai Po	<p>It was found that the water leaving the end of the steel pipes was the diverted water from the upstream of the existing box culverts, instead of being discharged from the construction works sites.</p> <p>An EM&amp;A Programme is being undertaken to monitoring the environmental performance of the construction works, and the Contractor has also implemented appropriate mitigation measures to avoid silt-laden runoff discharging from the works sites into the river.</p> <p>The complaint is considered an invalid complaint under this Project.</p>	Completed

Complaint Log No.	Date of Complaint	Received From and Received By	Location of Complainant	Nature of Complaint	Outcome	Status
C141120	20 November, 2014	EPD	Ng Tung River and Ma Wat River nearby the site of the Liantang/ Heung Yuen Wai BCP Project (Contract Number CV/2012/09)	At Bridge NF426 in Fanling, the whole Ng Tung River showed milky and suspected illegal discharge by nearby factory has undertaken. (粉嶺近天橋編號 NF426 梧桐河整條河水呈奶白色懷疑附近有工廠非法排放污水)	<p>Water Supplies Department (WSD) conducted a washout procedure on 20 November 2014 at about 9:30am to flush the newly installed water pipe of diameter of 1400mm which has recently finished disinfection. It is understood that the procedure has lasted for about 1 hour and large amount of freshwater has been discharged into the Ma Wat River through a washout port.</p> <p>Although water was observed seeping from the gantry switch and flew into the works sites, the area is a sump pit and the water was unlikely to run off and entered the river directly. As such, it is anticipated that only freshwater has been discharged into Ma Wat River through the washout port.</p> <p>Both site inspections conducted by the ET before the complaint (19 November 2014), and after the complaint (24 November 2014) did not identify any deficiencies on environmental mitigation measures. Also, there were no rains during the period and the risk of construction site run-off is considered minimal.</p>	Completed

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					<p>The water from the Ma Wat Channel adjoins the Ng Tung River before passing through the complaint location, so other pollution sources may also occur at upstream of Ng Tung River</p> <p>The complaint is considered unlikely due to the construction works of this project.</p>	