

# **Appendix N Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions**

### Cumulative Complaint Log

| Complaint Log No. | Date of Complaint | Received From and Received By | Location of Complainant                               | Nature of Complaint  | Outcome   | Status    |
|-------------------|-------------------|-------------------------------|---|--|---|-----------|
| C131126           | November 26, 2013 | Mr. Tony Hung from WWF        | Mat Wat River (works sites for box culvert extension) | Suspected unauthorised discharge of water from a construction site to Ma Wat River, Tai Wo Service Road East, Tai Po | <ol style="list-style-type: none"> <li>1) It was found that the water leaving the end of the steel pipes was the diverted water from the upstream of the existing box culverts, instead of being discharged from the construction works sites.</li> <li>2) An EM&amp;A Programme is being undertaken to monitoring the environmental performance of the construction works, and the Contractor has also implemented appropriate mitigation measures to avoid silt-laden runoff discharging from the works sites into the river.</li> <li>3) The complaint is considered an invalid complaint under this Project.</li> </ol> | Completed |

**Cumulative Log for Notifications of Summons**

| <b>Log No.</b> | <b>Date/Location</b> | <b>Subject</b> | <b>Status</b> | <b>Total Received in this reporting month</b> | <b>Total no. Received since project commencement</b> |
|----------------|----------------------|----------------|---------------|---|--|
|                |                      |                |               |   |  |

**Cumulative log for Successful Prosecutions**

| <b>Log No.</b> | <b>Date/Location</b> | <b>Subject</b> | <b>Status</b> | <b>Total Received in this reporting month</b> | <b>Total no. Received since project commencement</b> |
|----------------|----------------------|----------------|---------------|---|--|
|                |                      |                |               |   |  |